

HEARING EXHIBIT NO. 10

(Merits Hearing of 4/3-4/2018)

In the matter of Docket No. 2017-292-WS:
Application of Carolina Water Service, Incorporated,
for Approval of an Increase in Its Rates
for Water and Sewer Services

I hereby certify this document to be a
true copy of the original.

Jocelyn Boyd

Chief Clerk

Date 8/30/18



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April 23, 2018

VIA ELECTRONIC FILING

Jocelyn Boyd, Esquire
Chief Clerk and Administrator
South Carolina Public Service Commission
101 Executive Center Drive
Columbia, SC 29210

RE: Application of Carolina Water Service, Inc. for Adjustment of Rates and Charges and Modifications to Certain Terms and Conditions for the Provision of Water and Sewer Service; Docket No. 2017-292-WS

Dear Ms. Boyd:

At the hearing in the above docket, the Public Service Commission requested a late filed exhibit setting out fees charged for credit card payments to be submitted as Hearing Exhibit 10. Utilities, Inc. ("UI") provides the bill payment services for Carolina Water Company, Inc. (CWS). UI does not charge a fee for credit cards. A fee is charged and collected by First Billing Services as a third party provider of debit/credit and e-check services to customers who choose to pay using this payment method. The fee never gets passed to UI. Attached are the payment options and associated fees as found on the CWS web-site which I herewith submit as Hearing Exhibit 10.

By copy of this letter I am serving all parties of record.

If you have any questions, or if I may provide you with any additional information, please do not hesitate to contact me.

Sincerely,

Elliott & Elliott, P.A.

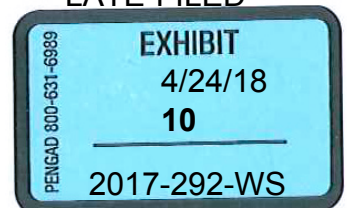
Scott Elliott

SE/mlw

Enclosures

cc: All parties of record (w/encl.)

LATE-FILED



Payment Options

Mail Payments:

PO Box 11025
Lewiston, ME 04243-9476

Automatic Bill Payment:

Automatic draft is a free, convenient way to pay your bill each month. You can have the amount you owe automatically taken out of your checking or savings account on the bill due date. Sign up for **FREE** automatic bill payments from your checking or savings account.

Click here to sign up.

Pay by Phone or Internet:

To make a payment using a live representative, please call 855-270-3592. To make a payment using the automated payment system, please call 888-562-3451, or visit our [Online Payment Center](#) and indicate the amount and payment method.

A convenience fee will be charged by First Billing Services, our 3rd party vendor, for each transaction processed using this payment method:

- **Residential Accounts:**

- Echeck, Debit/Credit \$0 - \$75 = \$1.99 fee
- Echeck, Debit/Credit \$75.01 - \$5,000 = \$2.25 fee

- **Non-Residential Accounts:**

- Debit/Credit \$1.00 - \$5,000 = 2.45% fee
- E-Check - \$2.25

- **Auto Payments**

- **Credit/Debit** = reference fee structure listed above
- **Echeck** = \$0.99 fee